



HIGH-RISE SPECIALISTS ■ INTERIOR & EXTERIOR ■ COMMERCIAL & INDUSTRIAL ■ OVER 25 YEARS OF EXCELLENCE

TESTIMONIALS

1. The Monterey at Lake Seminole - April 2007

“Dear Ms. Karen Bowes (Leland Management Team):

My wife Micah and I just purchased the unit 1402 over at Monterey at Lake Seminole. I wanted to introduce myself and also pass on some great information. I saw that the exterior windows were getting cleaned this week and after we had ours done, I wasn't happy with the outcome. Come to find, it was caulk from the construction still. So I went down and talked with Gary from Bay Area Window Cleaning and he was amazing. He said that he would use the lift, I live on the fourth floor, the next day. Come to find that the lift had gotten picked up this morning. He didn't want to break his word to me so he came to my unit and hung himself out the window to finish the job he said he would. This has been a great experience in my first two weeks of ownership here and I hope that Leland continues to use Gary and his crew from Bay Area Window Cleaning!”

Sincerely,
Tony Bilotto
Unit 1402

2. USF Tampa Campus - May 2007

“To Whom It May Concern:

As Director of the USF Campus Recreation department I have seen many crews from Bay Area Windows cleaning our building windows and racquetball courts. The two you sent this week were outstanding!! Their names are Jose and Narish. They were very courteous, hardworking and thorough. I highly commend them!”

Eric Hunter
Director, Campus Recreation Department
University of South Florida

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3. 400 Beach Drive – 30 Story Residential Tower - 2007 (to Mike Hemphill, manager)

“I just wanted to put a recommendation for three employees that you have out here. These individuals are always reliable and stay on schedule. They have stayed in communication with us since the day they were out here and have always stayed late to make sure the job was done when we needed them to.

Bob Shearer, Narish Budhnarine and Jose Quinones. I have nothing but positive things to say about them and have never had any problems out their work or them as individuals. We have requested **that these are** the only three employees that we need out. They are able to take care of everything we need and we **do not** have to worry about quality. Please consider this letter during their annual review. It is hard to find employees that rise above and beyond.”

David Green
Opus South Contractors
Project Manager

4. 30 story building in Sarasota - September 2007 (to Kevin Castleberry, manager)

“Your team working here is soooooooooo great! They are nice, polite and know we can hear what they are talking about from the inside when they are washing the windows on the outside. I even had one of the tenants comment on how nice the guys were.

I observed them cleaning my exterior windows yesterday afternoon and Nancy said they cleaned some of them again this morning. It is really great to know that they are doing the job the way it should be done, and if that means an extra swipe on the glass.....they do it! No wonder your references were so outstanding.

I appreciate you, your company and your team. So far, I am very impressed.

Thanks.....Gail “

ICORR Properties
Building Manager

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5. Publix Corporation - May 2008

“Good afternoon,

Thanks for your quick response and actions concerning our building. It is great when a company takes so much ownership and pride in somebody else's building. You guys are the best!

Jeff Thorndike
Building Coordinator
Publix Super Markets, Inc.

6. Publix Corporation - September 2009

Good afternoon,

Normally I don't do this but I felt it is warranted to say...OMG!

The crew you guys sent out did, have done and always do an outstanding job. You guys always do a good job for us but they went “way above and beyond” with the cleaning of the breeze way and back dock. I walked out of my office on the back dock and would swear I was at a different, brand new building. I have never seen it that clean in the three years I have been in our Corporate Office. Before the cleaning the breezeway looked like it could use a coat of paint...until all the dirt and grime was cleaned away...what can I say, it looks as good as the day the building opened.

Once again Bay Area Window stepped up to the plate and hit one right out of the park!. Thanks BAW!

Jeff Thorndike
Building Coordinator
Publix Super Markets, Inc.

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